



Request for Assistance

From:Thameslink (customerexperience@send.concentrix.com)

To:re_wired@ymail.com

Date:Wednesday 19 February 2025 at 15:40 GMT

ThamesLink/

Please take a moment to answer a few questions about your recent experience with Thameslink. We'll use your feedback to improve the quality of service we offer and may contact you to learn more about your experience.

Please share your feedback by 26/02/2025.

How likely is it that you would recommend Thameslink to a family member, colleague or friend?

0	1	2	3	4	5	6	7	8	9	10	
Not at all Likely											Extremely Likely

Questions? For troubleshooting, please check the FAQs [here](#). To opt-out, click [here](#). To read our privacy policy, click [here](#).

Please do not reply to this message, this email is sent from an unmonitored account.

Copyright © Govia. All rights reserved worldwide. Thameslink Railway is a trading name of Govia Thameslink Railway Ltd. Registered in England under number: 07934306. Registered office: 3rd Floor, 41-51 Grey Street, Newcastle upon Tyne, NE1 6EE. Govia Thameslink Railway Ltd is a wholly owned subsidiary of Govia Ltd.